

# PARTS PERFORMANCE GUARANTEE

*complete replacement of a part if it fails*



## HOW IT WORKS

- 1 In the event of a part failure, A1 will replace the part free of charge for five years.
- 2 Choose any new low voltage system for this coverage.

## ENROLLMENT BENEFITS

- Full coverage of low voltage system parts.
- A1 pays the bill for replacing the failed part.
- Reduce surprise repair expenses.

DATE & DESCRIPTION		QUANTITY	\$/UNIT	TOTALS
<b>1/14/16</b>				
Labor and material to troubleshoot multiple troubles on panel 3 card 3. Traced issue to a defective 3-AADC1 card. Replaced and programmed new card.	Labor Overtime	14.5	\$188	\$2,726
	Labor Doubletime	4	\$250	\$1,000
	<del>Material</del>	<del>1</del>	<del>\$1,723</del>	<del>\$1,723</del>
	Trip Charge	1	\$60	\$60
<b>11/12/16</b>				
Labor and material to replace control-display module on annunciator panel.	Labor	5	\$188	\$940
	<del>Material</del>	<del>1</del>	<del>\$595</del>	<del>\$595</del>
	Trip Charge	1	\$60	\$60

*This bill reflects the cost eliminated by the Parts Performance Guarantee.*

In this situation, the A1 service technician used the 3-AADC1 card and the control display module from the spare parts kit to repair the fire alarm system. **A1 then replaced the used parts for free and the Spare Parts Kit was once again fully equipped in the event of another failure.**

“ My Parts Performance Guarantee has been a lifesaver. I’m so much more at ease knowing I won’t be charged for any replacement parts.”