

## Fire Alarm Service Technician

This position requires the ability to understand and develop technical solutions to complex field problems pertaining to fire and security systems. The technician will be responsible for the installation, operation, and troubleshooting of fire alarm and security systems. Additionally, this position requires the ability to properly communicate issues and/or solutions to the customer. The right individual for this role will be a motivated and energetic individual who takes initiative, enjoys finding solutions to challenges, is detail-oriented, and takes extreme pride in their work. The hours for this position are typically 8 AM – 5 PM Monday through Friday.

### Job Description:

- Perform on-site routine maintenance and emergency service.
- Primary focus will be on fire alarm, security, access control, and CCTV systems.

### Required Skills

- General PC skills including manufacturer supplied programming software
- Good communication and organization skills
- Customer service driven (Internal & External)
- Detailed oriented
- Outstanding communication skills
- Organized & methodical
- Ability to succeed in a fast paced environment
- Ability to overcome obstacles

### Required Experience

- Associate degree in electronics or equivalent experience.
- 1 year experience in servicing fire alarm, security, access control, and CCTV systems.
- Experience reading blue prints preferred.
- Valid driver's license and Ohio Fire Alarm license.